

Kumamoto City Living Guide for Foreign Residents

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Prepare! Disaster Prevention Guide

Japan is a country with many natural disasters (e.g., earthquakes, typhoons and floods). Thoroughly prepare on a daily basis so that you can respond to these disasters without becoming flustered in an emergency. Discuss with your family what you should do and to where you should evacuate in the event of a disaster. Elementary and junior high schools are evacuation shelters and safe places. Check which of the evacuation shelters are near you.

Guide 1: Emergency Supplies You Will Want to Prepare

Collect together all the things you will need on a daily basis in the event of an evacuation and put them into a rucksack. Put this in a place where you can easily retrieve it. Prepare what you and your family will need.

- Food (food you can eat immediately) and water
- Flashlight
- Mobile phone
- Mobile phone charger and spare battery
- Portable radio (spare batteries)
- Tissues and towels
- Household medicine (medicine you always use)
- Hygiene products (e.g., toothbrushes, sanitary-protection products and masks)
- Valuables (e.g., cash, passbooks, *inkan* (seals) and passports)
- Lighter
- Clothes (underwear and socks)
- Masks and sanitizer

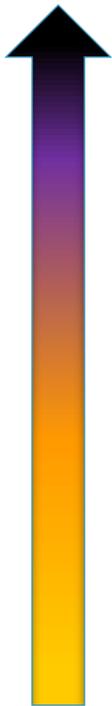
Guide 2: Register with K-SAFE Now!

K-SAFE (Disaster Support System for Foreigners) will notify you by e-mail of information in the event of an emergency (from earthquakes, typhoons and other natural disasters to infectious diseases) and information you will need to live in Kumamoto City safely and with peace of mind. It is available in easy Japanese, English, Chinese and Korean. Register your e-mail address and the e-mail addresses of your family. Please send your name, nationality and gender to pj-info@kumamoto-if.ro.jp to register.



Guide 3: Disaster Information and Actions

We will inform you of the actions you should take and precautions in the event of a disaster in five warning levels.

Degree of Danger	Caution Level	Actions You Should Take
 <p style="color: red; font-weight: bold; margin-top: 20px;">Very Dangerous</p> <p style="margin-bottom: 20px;">Not Very Dangerous</p>	Caution Level 5 <div style="border: 1px solid black; padding: 5px; text-align: center; width: fit-content; margin: auto;"> Situation is dangerous </div>	Emergency Safety Precautions [Your life is in danger] An announcement that a disaster such as an earthquake, flood, or typhoon is already occurring. Take the best actions to protect your life.
	Caution Level 4 <div style="border: 1px solid black; padding: 5px; text-align: center; width: fit-content; margin: auto;"> Everyone evacuates from dangerous areas </div>	Evacuation Order (Please evacuate immediately) Immediately evacuate to a shelter or evacuation site if you are in a dangerous location. If it is too dangerous to go to a public evacuation site, evacuate to a safe location nearby or a safer location in your home.
	Caution Level 3 <div style="border: 1px solid black; padding: 5px; text-align: center; width: fit-content; margin: auto;"> Elderly evacuates from dangerous areas </div>	Evacuation Preparations and Start of Evacuation for the Elderly People who need more time to evacuate (e.g., elderly people, people with disabilities and infants) and their caretakers should evacuate from dangerous locations. Others should also prepare to be able to evacuate immediately.
	Caution Level 2	Flood Warning and Storm Warning A disaster may occur. Please prepare to evacuate and check your evacuation plan (e.g., evacuation sites and the items you will take with you).
	Caution Level 1	Early Warning Information Get ready for a disaster.

Guide 4: Emergency Evacuation Site List

You may need to evacuate to an evacuation site in an emergency. Check the evacuation sites near your home in advance to prepare to go to them immediately in the event of an emergency.

● **Designated Emergency Evacuation Sites (Temporary Evacuation Sites)**
 These are the sites we use as evacuation shelters when Kumamoto City determines evacuation is necessary based on the scale and type of disaster.

Chuo Ward (Chuo-ku)		
	Name of the Evacuation Site	Address
1	Izumi Shogakko (Izumi Elementary School)	1-75 Izumi 1-chome
2	Kumamoto Kokufu Koko (Kumamoto Kokufu High School)	15-1 Kokubu 2-chome

3	Youme Mart Suizenji Eki (Parking Lot)	4-8 Suizenji 1-chome
4	Izumi Chugakko (Izumi Junior High School)	3-1 Izumi 5-chome
5	Izumi-Minami Chugakko (Izumi-Minami Junior High School)	86-1 Izumi 7-chome
6	Yushinkan Koko (Yushinkan High School)	1-2 Izumi 4-chome
7	Isshin Shogakko (Issin Elementary School)	10-45 Shinmachi 3-chome
8	Youme Mart Ezu (Parking Lot)	39-28 Izumi 4-chome
9	Ninomaru Hiroba (Ninomaru Park)	2 Ninomaru
10	Daiichi Koko (Daiichi High School)	3-1 Kojo-machi
11	Oe Koryushitsu & Kominkan (Oe Community Activity Support Office & Community Center)	1-85 Oe 6-chome
12	Oe Shogakko (Oe Elementary School)	5-31 Oe 3-chome
13	Kumamoto YMCA Honkan	4-1 Daniyama-honcho
14	Youme Mart Kumamoto Shinmachi (Parking Lot)	12-21 Shinmachi 2-chome
15	Kumamoto Daigaku Oe Taiikukan (Kumamoto University Oe Gymnasium)	5-1 Oe-honmachi
16	Kaishin Koko (Kaishin High School)	1-33 Oe 6-chome
17	Kumamoto Gakuen Daigaku (Kumamoto Gakuen University)	5-1 Oe 2-chome
18	Kokaibashi Joryu-Sagan (Next to Kokai Bridge)	Oe 1-chome
19	Obiyama Shogakko (Obiyama Elementary School)	11-11 Obiyama 4-chome
20	Obiyama Nana-chome Donguri Koen (Obiyama 7-chome Donguri Park)	18 Obiyama 7-chome
21	Obiyama-Nishi Shogakko (Obiyama-Nishi Elementary School)	29-8 Obiyama 1-chome
22	Obiyama Chugakko (Obiyama Junior High School)	35-32 Obiyama 1-chome
23	Kurokami Shogakko (Kurokami Elementary School)	2-1 Kurokami 2-chome
24	Sakurayama Chugakko (Sakurayama Junior High School)	13-1 Kurokami 5-chome
25	Ryunan Chugakko (Ryunan Junior High School)	16-1 Tsuboi 4-chome
26	Hitsuyukan Koko (Hitsuyukan High School)	15-1 Tsuboi 4-chome
27	Kumamoto Daigaku Kurokami Undojo & Kurokami Taiikukan (Kumamoto University Kurokami Athletic Field & Gymnasium)	39-1 Kurokami 2-chome
28	Kokaibashi Joryu-Ugan (Next to Kokai Bridge)	Kurokami 2-chome
29	Seiseiko Koko (Seiseiko High School)	22-1 Kurokami 2-chome
30	Sun Life Kumamoto	3-12 Kurokami 3-chome
31	Tsuboi Chuo Koen (Tsuboi Chuo Park)	13 Tsuboi 6-chome
32	Keitoku Shogakko (Keitoku Elementary School)	72 Yamasaki-machi
33	Kozan Shogakko (Kozan Elementary School)	5-11 Motoyama 4-chome
34	Konan Chugakko (Konan Junior High School)	75 Motoyama-machi
35	Shirakawabashi Jokaryu-Sagan(Shirakawabashi Sagan Ryokuchi) (Ryokuchi Park next to Shirakawa Bridge)	Motoyama 2-chome & 3-chome
36	Chorokubashi Jokaryu-Sagan (Next to Choroku Bridge)	Mukae-machi 1-chome Honjo 5-chome
37	Kosen Shogakko (Kosen Elementary School)	4-5 Kosen 1-chome
38	Keiryu Chugakko (Keiryu Junior High School)	1-14 Kyomachi Honcho
39	Kumamoto Daigaku-Fuzoku Sho-Chugakko (Elementary School and Junior High School Attached to Faculty of Education, Kumamoto University)	5-12 Kyomachi Honcho
40	Gofuku Shogakko (Gofuku Elementary School)	25 Saiku-machi 2-chome
41	Gofuku Koryushitsu & Kominkan (Gofuku Community Activity Support Office & Community Center)	25 Saiku-machi 2-chome
42	Joto Shogakko (Joto Elementary School)	5-1 Chibajo-machi

43	Toen Chugakko (Toen Junior High School)	5-2 Chibajo-machi
44	Ginzabashi-ittai Shirakawa Kawagishi (Next to Ginza Bridge)	Chuogai
45	Shirakawa Shogakko (Shirakawa Elementary School)	7-13 Shinyashiki 1-chome
46	Kumamoto Daigaku Honjo Taiikukan (Kumamoto University Honjo Gymnasium)	24-1 Kuhonji 4-chome
47	Kumamoto Budokan (Kumamoto Martial Arts Gym)	<u>23-2 Suizenji 5-chome</u>
48	Sunatori Shogakko (Sunatori Elementary School)	1-1 Kuwamizu 1-chome
49	Kumamoto Shogyo Koko (Kumamoto Shogyo High School)	1-2 Kuwamizu 1-chome
50	Kumamoto Kogyo Koko (Kumamoto Kogyo High School)	5-1 Kami-Kyozuka-machi
51	Suizenji Kyogijo (Suizenji Athletic Stadium)	23-3 Suizenji 5-chome
52	Suizenji Undo Koen (Suizenji Athletic Park)	23 Suizenji 5-chome
53	Suizenji Ezuko Koen (Suizenji-chiku) (Suizenji Section of Suizenji Ezuko Park)	12 Suizenjikoan
54	Kumamotoshi Sogo Taiikukan & Seinen Kaikan (Kumamoto City Gymnasium & Youth Hall)	7-1 Izumi 2-chome
55	Chuo Kominkan (Chuo Community Center)	5-1 Kusaba-cho
56	Sekidai Shogakko (Sekidai Elementary School)	4-8 Igawabuchi-machi
57	Shirakawa Koen (Shirakawa Park)	5 Kusaba-cho
58	Takumabaru Shogakko (Takumabaru Elementary School)	3-1 Toroku 2-chome
59	Kumamoto Koko (Kumamoto High School)	8 Shin-Oe 1-chome
60	Toroku Koen (Toroku Park)	15 Toroku 1-chome
61	Hakuzan Shogakko (Hakuzan Elementary School)	9-1 Sugawara-machi
62	Kumamoto Daigaku Yakugakubu Undojo (Kumamoto University School of Pharmacy Athletic Field)	6-54 Hakuzan 1-chome
63	Harutake Shogakko (Harutake Elementary School)	9-43 Kotohira 1-chome
64	Kogen Chugakko (Kogen Junior High School)	9-59 Kotohira 2-chome
65	Hachioji Chuo Koen (Hachioji Chuo Park)	50 Hachioji-machi
66	Honjo Shogakko (Honjo Elementary School)	5-47 Honjo 6-chome
Higashi Ward (Higashi-ku)		
	Name of the Evacuation Site	Adress
1	Akitsu Chuo Koen (Akitsu Central Park)	26 Higashino 2-chome
2	Akitsu Machizukuri Center & Kominkan (Akitsu Community Development Center & Community Center)	15-1 Akitsu 3-chome
3	Akitsu Shogakko (Akitsu Elementary School)	9-20 Akitsu 3-chome
4	Higashino Chugakko (Higashino Junior High School)	6-50 Higashino 3-chome
5	Akitsu San-chome Koen (Akitsu 3-chome Park)	6 Akitsu 3-chome
6	Akitsu-Nishi Koen (Akitsu-Nishi Park)	14 Higashino 1-chome
7	Nuyamazu Koen (Nuyamazu Park)	9 Nuyamazu 2-chome
8	Izumigaoka Shogakko (Izumigaoka Elementary School)	7-1 Suigen 1-chome
9	Suizenji Ezuko Koen (Hirogi-chiku) (Hirogi Section of Suizenji Ezuko Park)	Hirogi-machi
10	Ezu Shogakko (Ezu Elementary School)	1-6 Shimo-Ezu 8-chome
11	Kankyo Sogo Center (Environmental Research Center)	404-1 Tokorojima, Ezu-machi
12	Tobu Kominkan (Tobu Community Center)	1-1 Nishikigaoka
13	Onoue Shogakko (Onoue Elementary School)	8-1 Onoue 2-chome
14	Nishikigaoka Chugakko (Nishikigaoka Junior High School)	22-1 Nishikigaoka
15	Nishikigaoka Koen (Nishikigaoka Park)	8 Nishikigaoka

16	Kengun Shogakko (Kengun Elementary School)	25-56 Kengun 2-chome
17	Kumamoto Marisuto Gakuen Koko (Kumamoto Marist High School)	11-54 Kengun 2-chome
18	Koto Chugakko (Koto Junior High School)	13-1 Koto 1-chome
19	Suizenji Ezuko Koen (Shoguchi Koen) (Shoguchi Park in Suizenji Ezuko Park)	19 Kengun 4-chome
20	Kengun-Higashi Shogakko (Kengun-Higashi Elementary School)	15-2 Higashi-machi 4-chome
21	Higashimachi Chugakko (Higashimachi Junior High School)	15-1 Higashi-machi 4-chome
22	Sakuragi Shogakko (Sakuragi Elementary School)	23-1 Hanatate 2-chome
23	Sakuragi-Higashi Shogakko (Sakuragi-Higashi Elementary School)	10-1 Sakuragi 6-chome
24	Sakuragi Chugakko (Sakuragi Junior High School)	13-23 Sakuragi 4-chome
25	Tarkuma-Kita Shogakko (Takuma-Kita Elementary School)	34-1 Kami-Nabe 3-chome
26	Tobu Chugakko (Tobu Junior High School)	21-1 Kami-Nabe 2-chome
27	Takuma Sport Center	22-30 Kami-Nabe 3-chome
28	Takuma-Nishi Shogakko (Takuma-Nishi Elementary School)	3-30 Goryo 2-chome
29	Takuma-Higashi Shogakko (Takuma-Higashi Elementary School)	15-1 Toshima 3-chome
30	Futaoka Chugakko (Futaoka Junior High School)	15-2 Toshima 3-chome
31	Takuma Machizukuri Center & Kominkan (Takuma Community Development Center & Community Center)	11-15 Nagamine-Higashi 7-chome
32	Takuma-Minami Shogakko (Takuma-Minami Elementary School)	2-20 Nagamine-Higashi 3-chome
33	Takuma-Minami Chuo Koen (Takuma-Minami Chuo Park)	14 Nagamine-Higashi 4-chome
34	Tsukide Shogakko (Tsukide Elementary School)	2-40 Tsukide 6-chome
35	Kumamoto Kenritsu Daigaku (Prefectural University of Kumamoto)	1-100 Tsukide3-chome
36	Nagamine Shogakko (Nagamine Elementary School)	22-1 Nagamine-Minami 7-chome
37	Nagamine Chugakko (Nagamine Junior High School)	21-40 Nagamine-Minami 7-chome
38	Nagamine Koen (Nagamine Park)	8 Nagamine-Minami 4-chome
39	Kaori-no-Mori (Kaori-no-Mori Park)	3 Toshima-Nishi 7-chome
40	Nishibaru Shogakko (Nishibaru Elementary School)	4-60 Shin-Nabe 3-chome
41	Nishibaru Chugakko (Nishibaru Junior High School)	9-1 Hotakubo 4-chome
42	Tokai Daigaku-Fuzoku Kumamoto Seisho Koko (Tokai University Kumamoto Seisho Senior High School)	1-1 Toroku 9-chome
43	Hotakubo Koen (Hotakubo Park)	24 Hotakubo-honmachi
44	Higashimachi Shogakko (Higashimachi Elementary School)	3-1 Higashi-machi 3-chome
45	Daini Koko (Daini High School)	13-1 Higashi-machi 3-chome
46	Yamanouchi Shogakko (Yamanouchi Elementary School)	1-1 Yamanouchi 4-chome
47	Yamanouchi Chuo Koen (Yamanouchi Chuo Park)	1 Yamanouchi 3-chome
48	Toryo Koko (Toryo High School)	5-10 Omine 4-chome
49	Wakaba Shogakko (Wakaba Elementary School)	23-1 Wakaba 4-chome
50	Kengun Bunka Hall (Kengun Cultural Hall)	5-11 Wakaba 3-chome
Nishi Ward (Nishi-ku)		
Name of the Evacuation Site		Adress

1	Kumamoto Kenritsu Sogo Taiikukan (Kumamoto Prefectural Gymnasium)	9-28 Kami-Kumamoto 1-chome
2	Ikeda Shogakko (Ikeda Elementary School)	28-5 Ikeda 1-chome
3	Iseri Chugakko (Iseri Junior High School)	27-1 Kami-Kumamoto 3-chome
4	Ikeda Itchome Nishi Jido Yuen (Ikeda 1-chome Nishi Children's Park)	19 Ikeda 1-chome
5	Ikegame Koen (Ikegame Park)	12 Ikegame-machi
6	Ikenoue Shogakko (Ikeoue Elementary School)	850 Ikegami-machi
7	Sanwa Chugakko (Sanwa Junior High School)	4-1 Kami-Takahashi 1-chome
8	Ikenoue Chuo Koen (Ikenoue Chuo Park)	484-1 Ikegami-machi
9	Seibu Kominkan (Seibu Community Center)	7-1 Oshima 2-chome
10	Oshima Shogakko (Oshima Elementary School)	9-1 Oshima 7-chome
11	Josei Chugakko (Josei Junior High School)	17-1 Oshima 8-chome
12	Seibu Koryu Center (Seibu Community Activity Center)	7-50 Oshima 2-chome
13	Oshima Koen (Oshima Park)	10-40 Oshima 6-chome
14	Kasuga Shogakko (Kasuga Elementary School)	3-5 Kasuga 5-chome
15	Kumamoto Shintoshin Plaza	14-1 Kasuga 1-chome
16	Kawachi Koryushitsu & Kominkan (Kawachi Community Activity Support Office & Community Center)	791 Funatsu, Kawachi-machi
17	Kawachi Shogakko (Kawachi Elementary School)	2505-2 Funatsu, Kawachi-machi
18	Kyu-Kawachi Shogakko Shirahama Bunko (Former Kawachi Elementary's Shirahama Branch School)	1018-6 Shirahama, Kawachi-machi
19	Kawachi Chugakko (Kawachi Junior High School)	2470-1 Funatsu, Kawachi-machi
20	Jozan Shogakko (Jozan Elementary School)	23-1 Jozan Odomo 1-chome
21	Kumamoto-Nishi Koko (Kumamoto-Nishi High School)	5-15 Jozan Odomo 5-chome
22	Seibu Kankyo Kojo (Seibu Incineration Plant)	12-1 Jozan Yakushi 2-chome
23	Jozan Koen Undoshisetsu (Jozan Park Athletic Facility)	16-1 Jozan Hanata 4-chome
24	Josei Shogakko (Josei Elementary School)	12-60 Shimasaki 3-chome
25	Shiritsu Chiharadai Koko (Chiharadai High School)	37-1 Shimasaki 2-chome
26	Furusho Koen (Furusho Park)	15 Shimasaki 5-chome
27	Ishigamiyama Koen (Ishigamiyama Park)	56 Shimasaki 3-chome
28	Shiratsubo Shogakko (Shiratsubo Elementary School)	4-1 Rendaiji 4-chome
29	Karyo Chugakko (Karyo Junior High School)	14-1 Yashima 2-chome
30	Rendaiji Koen (Rendaiji Park)	14-55 Rendaiji 4-chome 5 Rendaiji 5-chome
31	Takahashi Shogakko (Takahashi Elementary School)	6-1 Takahashi-machi 1-chome
32	Nakashima Shogakko (Nakashima Elementary School)	538 Nakashima-machi
33	Nakashima Chuo Koen (Nakashima Chuo Park)	383-3 Suguuji, Nakashima-machi

34	Shirakawa Nakahara Ryokuchi (Shirakawa Nakahara Ryokuchi Park)	Oshima-Kami-machi, Nakahara-machi
35	Hanazono Machizukuri Center & Kominkan (Hanazono Community Development Center & Community Center)	8-3 Hanazono 5-chome
36	Hanazono Shogakko (Hanazono Elementary School)	9-15 Hanazono 6-chome
37	Hanazono Go-chome Koen (Hanazono 5-chome Park)	9 Hanazono 5-chome
38	Kakibaru Koen (Kakibaru Park)	19 Hanazono 7-chome
39	Furumachi Shogakko (Furumachi Elementary School)	9-65 Nihongi 4-chome
40	Kyu-Matsuo-Kita Shogakko (Former Matsuo-Kita Elementary School)	255 Hirayama, Matsuo- machi
41	Kyu-Matsuo-Nishi Shogakko (Former Matsuo-Nishi Elementary School)	4456-1 Kami-Matsuo, Matsuo-machi
42	Kyu-Matsuo-Higashi Shogakko (Former Matsuo-Higashi Elementary School)	2880 Kami-Matsuo, Matsuo-machi
43	Yoshino Shogakko (Yoshino Elementary School)	1419 Noide, Kawachi- machi
44	Yoshino Chugakko (Yoshino Junior High School)	1420-46 Noide, Kawachi- machi
45	Yoshino Community Center	1410 Noide, Kawachi- machi
Minami Ward (Minami-ku)		
	Name of the Evacuation Site	Adress
1	Akita-Higashi Shogakko (Akita-Higashi Elementary School)	115 Sunahara-machi
2	Akita Chugakko (Akita Junior High School)	72 Magodai-machi
3	Akita Koen Undojyo (Akita Park Athletic Field)	126 Hamaguchi-machi
4	Shirakawa Akita Ryokuchi (Shirakawa Akita Ryokuchi Park)	Imamachi Togawara-machi
5	Akita-Nishi Shogakko (Akita-Nishi Elementary School)	1005 Namitate-machi
6	Akita Machizukuri Center & Kominkan (Akita Community Development Center & Community Center)	1333-1 Aidomi-machi
7	Akita-Minami Shogakko (Akita-Minami Elementary School)	999 Gondo-machi
8	Okukoga Shogakko (Okukoga Elementary School)	4072 Okukoga-machi
9	Tenmei Chugakko (Tenmei Junior High School)	2146-1 Okukoga-machi
10	Tenmei Taiikukan (Tenmei Gymnasium)	1877 Okukoga-machi
11	Tenmei Machizukuri Center & Kominkan (Tenmei Community Development Center & Community Center)	2035 Okukoga-machi
12	Kawaguchi Shogakko (Kawaguchi Elementary School)	3045 Kawaguchi-machi
13	Kawashiri Shogakko (Kawashiri Elementary School)	1-1 Kawashiri 4-chome
14	Jonan Chugakko (Jonan Junior High School)	1-1 Yahata 8-chome
15	Kumamoto Nogyo Koko (Kumamoto Nogyo High School)	1-1 Motomi-machi 5- chome
16	Midorikawa-Ugan Daiichigo Ryokuchi (Midorikawa No.1 Ryokuchi Park)	Motomi-machi 4-chome
17	Midorikawa-Ugan Dainigo Ryokuchi (Midorikawa No.2 Ryokuchi Park)	Noda 1-chome & 3- chome
18	Nambu Machizukuri Center & Kominkan (Nambu Community Development Center & Community Center)	7-35 Minami-Takae 6- chome
19	Jonan Shogakko (Jonan Elementary School)	2-70 Minami-Takae 4- chome

20	Zendomo Shogakko (Zendomo Elementary School)	990 Zendomo-machi
21	Tamukae Shogakko (Tamukae Elementary School)	3-30 Idenakama 8-chome
22	Takuma Chugakko (Takuma Junior High School)	4-1 Idenakama 6-chome
23	Tamukae Idenakama Koen (Tamukae Idenakama Park)	7-62 Idenakama 3-chome
24	Tamukae-Nishi Shogakko (Tamukae-Nishi Elementary School)	5-1 Mawatari 2-chome
25	Heisei Chuo Koen (Heisei Chuo Park)	8 Mawatari 1-chome
26	Tamukae-Minami Shogakko (Tamukae-Minami Elementary School)	12-1 Tainoshima 3-chome
27	Hamasen Kenko Park (Tamukae Koen Undoshisetsu) (Tamukae Park Athletic Facility)	8-1 Yayamachi 4-chome
28	Tomiai Shogakko (Tomiai Elementary School)	472 Kiyofuji, Tomiai-machi
29	Tomiai Chugakko (Tomiai Junior High School)	56 Hirabaru, Tomiai-machi
30	Gankaikan (Tomiai Gankaikan Sports Facility)	405-1 Kiyofuji, Tomiai-machi
31	Us-pal Tomiai (Tomiai Kominkan) (Tomiai Community Center)	400 Kiyofuji, Tomiai-machi
32	Nakamitori Shogakko (Nakamitori Elementary School)	800 Midori-machi
33	Hiyoshi Shogakko (Hiyoshi Elementary School)	9-30 Chikami 1-chome
34	Shirakawa Hirata Juzenji Ryokuchi (Shirakawa Hirata Juzenji Ryokuchi Park)	Hirata 1-chome Juzenji 2-chome
35	Hiyoshi-Higashi Shogakko (Hiyoshi-Higashi Elementary School)	1-1 Chikami 5-chome
36	Hoyoshi Chugakko (Hiyoshi Junior High School)	5-1 Chikami 5-chome
37	Koda Machizukuri Center & Kominkan (Koda Community Development Center & Community Center)	4-1 Koda 2-chome
38	Miyuki Shogakko (Miyuki Elementary School)	16-1 Miyuki Fueda 7-chome
39	Kibe Chuo Koen (Kibe Chuo Park)	3 Miyuki Kibe 1-chome
40	Miyuki Chuo Koen (Miyuki Chuo Park)	Ryutsudanchi 1-chome
41	Fueda Chuo Koen (Fueda Chuo Park)	6 Miyuki Fueda 6-chome
42	Rikigo Shogakko (Rikigo Elementary School)	10-1 Karikusa 2-chome
43	Rikigo Chugakko (Rikigo Junior High School)	8-1 Shimamachi 5-chome
44	Shirafuji Koen (Shirafuji Park)	4 Shirafuji 2-chome
45	Karikusa Chuo Koen (Karikusa Chuo Park)	1 Karikusa 2-chome
46	Rikigo-Nishi Shogakko (Rikigo-Nishi Elementary School)	11-1 Arao 1-chome
47	Nambu Sogo Sports Center (Nambu General Sports Center)	2-1 Shirafuji 5-chome
48	Aqua Dome Kumamoto	1-1 Arao 2-chome
49	Jonan Rojin Fukushi Center (Jonan Senior Citizen Welfare Center)	1050 Miyaji, Jonan-machi
50	Jonan Sogo Sports Center (Jonan General Sports Center)	144-1 Mainohara, Jonan-machi
51	Hinokimi Bunka Center (Hinokimi Cultural Center)	394-1 Mainohara, Jonan-machi
52	Shimomashiki Jonan Chugakko (Shimomashiki Jonan Junior High School)	1020-1 Miyaji, Jonan-machi
53	Kumanosho Shogakko (Kumanosho Elementary School)	270 Kumanosho, Jonan-machi
54	Sugikami Shogakko (Sugikami Elementary School)	505-1 Naga, Jonan-machi
55	Jonan Chiiki Bussankan (Jonan Regional Products Center)	65 Sakano, Jonan-machi

56	Taka Ground	476-1 Taka, Jonan-machi
57	Toyoda Shogakko (Toyoda Elementary School)	259 Tsukahara, Jonan-machi
58	Tsukahara Ground	81-3 Tsukahara, Jonan-machi
Kita Ward (Kita-ku)		
	Name of the Evacuation Site	Address
1	Asoda Shogakko (Asoda Elementary School)	9-1 Asoda 3-chome
2	Shimizu-Shinchi Koen (Shimizu-Shinchi Park)	5 Shimizu Shinchi 7-chome
3	Goryo Chugakko (Goryo Junior High School)	163 Hitotsugi, Ueki-machi
4	Ueki Shogakko (Ueki Elementary School)	1 Hirozumi, Ueki-machi
5	Hokubu Machizukuri Center & Kominkan (Hokubu Community Development Center & Community Center)	66 Kanokogi-machi
6	Kawakami Shogakko (Kawakami Elementary School)	480 Nishi-Kajio-machi
7	Hokubu Chugakko (Hokubu Junior High School)	1 Kanokogi-machi
8	Kusunoki Shogakko (Kusunoki Elementary School)	15-1 Kusunoki 5-chome
9	Kusunoki Chuo Koen (Kusunoki Chuo Park)	5 Kusunoki 3-chome
10	Kanan Chugakko (Kanan Junior High School)	1110 Tarumizu, Ueki-machi
11	Sakurai Shogakko (Sakurai Elementary School)	2255 Tarumizu, Ueki-machi
12	Shibafu Koen (Shibafu Park)	269-2 Iwano, Ueki-machi
13	Santo Shogakko (Santo Elementary School)	841 Arizumi, Ueki-machi
14	Ueki Chuo Koen Undoshisetsu (Ueki Chuo Park Athletic Facility)	285-35 Iwano, Ueki-machi
15	Ueki Bunka Center (Ueki Cultural Center)	238-1 Iwano, Ueki-machi
16	Ueki Chiiki Nosanbutsu-no-Eki (Michi-no-eki [Suika-no-Sato Ueki] (Ueki Area Agricultural Products Station (Roadside Station: Suika-no-Sato)	160-1 Iwano, Ueki-machi
17	Shimizu Machizukuri Center & Kominkan (Shimizu Community Development Center & Community Center)	14-7 Simizu Kamei-machi
18	Shimizu Shogakko (Shimizu Elementary School)	14-58 Shimizu-honmachi
19	Shimizu Sports Center	3-73 Shimizu Mangoku 2-chome
20	Tsuboigawa Ryokuchi (Tsuboikawa Ryokuchi Park)	Shimizu-machi
21	Johoku Shogakko (Johoku Elementary School)	4-1 Shimizu Shinchi 1-chome
22	Shimizu Chugakko (Shimizu Junior High School)	3-1 Shimizu Shinchi 2-chome
23	Hakenomiya Koen (Hakenomiya Park)	7 Hakenomiya 1-chome
24	Takahiradai Shogakko (Takahiradai Elementary School)	17-28 Takahira 1-chome
25	Tasoko Shogakko (Tasoko Elementary School)	515 Shosei, Ueki-machi
26	Tatsuda Machizukuri Center & Kominkan (Tatsuda Community Development Center & Community Center)	1-10 Tatsuda Yuge 1-chome
27	Tatsuda Taiikukan (Tatsuda Gymnasium)	1-10 Tatsuda Yuge 1-chome
28	Musashizuka Budojo (Musashizuka Martial Arts Dojo)	1-10 Tatsuda Yuge 1-chome
29	Tatsuda Shogakko (Tatsuda Elementary School)	7-1 Tatsuda 7-chome

30	Tatsuda Chugakko (Tatsuda Junior High School)	8-1 Tatsuda 7-chome
31	Musashizuka Koen (Musashizuka Park)	3 Tatsuda Yuge 1-chome
32	Tatsuda Taiikukan (Tatsuda Gym)	1-10 Tatsuda Yuge 1-chome
33	Tatsuda-Nishi Shogakko (Tatsuda-Nishi Elementary School)	17-1 Tatsuda Jinnai 2-chome
34	Tabaru Shogakko (Tabaru Elementary School)	1302-5 Tomio, Ueki-machi
35	Tabaru Sports Koen (Tabaru Sports Park)	1595-1 Tomio, Ueki-machi
36	Nishizato Shogakko (Nishizato Elementary School)	1784 Shimo-Suzurikawa-machi
37	TKU Plaza	8-1 Tokuo 1-chome
38	Imakuma Koen (Imakuma Park)	91-2 Ryufukuji-machi
39	Hokubu Koen (Hokubu Park)	416-2 Shimo-Suzurikawa-machi
40	Kumamotoshi Shokuhin Koryu Kaikan (Foodpal Kumamoto Exchange Hall)	581-2 Mitsugu-machi
41	Nirenoki Shogakko (Nirenoki Elementary School)	9-1 Nirenoki 3-chome
42	Kusunoki Chugakko (Kusunoki Junior High School)	2-1 Kusunoki 3-chome
43	Kumamoto-Kita Koko (Kumamoto-Kita High School)	5-1 Usagidani 3-chome
44	Hishigata Shogakko (Hishigata Elementary School)	124 Endaiji, Ueki-machi
45	Daiwa Chiiki Community Center (Daiwa Area Community Center)	70-22 Daiwa, Ueki-machi
46	Hokubu-Higashi Shogakko (Hokubu-Higashi Elementary School)	7-1 Tsuruhada 2-chome
47	Kinro Seishonen Home (Resource Center for Working Youth)	13-10 Tsurihada 2-chome
48	Musashi Shogakko (Musashi Elementary School)	15-1 Musashigaoka 3-chome
49	Musashi Chugakko (Musashi Junior High School)	19-1 Musashigaoka 4-chome
50	Musashigaoka Chuo Koen (Musashigaoka Chuo Park)	11 Musashigaoka 4-chome
51	Yuge Shogakko (Yuge Elementary School)	20-1 Yuge 3-chome
52	Yamamoto Shogakko (Yamamoto Elementary School)	1424 Uchi, Ueki-machi
53	Ueki Sogo Sports Center Koen (Ueki General Sports Center Park)	788-1 Yamamoto, Ueki-machi
54	Ueki-Kita Chugakko (Ueki-Kita Junior High School)	455-1 Funajima, Ueki-machi
55	Yoshimatsu Shogakko (Yoshimatsu Elementary School)	474 Toyoda, Ueki-machi
56	Yoshimatsu Sports Koen (Yosimatsu Sports Park)	464 Kameko, Ueki-machi

Emergency Evacuation Sites MAP

The Designated Emergency Evacuation Sites (Temporary Evacuation Sites) MAP can be downloaded from the official Kumamoto City homepage.

Designated Emergency Evacuation Sites (Temporary Evacuation Sites) in Chuo Ward

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=61

Designated Emergency Evacuation Sites (Temporary Evacuation Sites) in Higashi Ward

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=62

Designated Emergency Evacuation Sites (Temporary Evacuation Sites) in Nishi Ward

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=63

Designated Emergency Evacuation Sites (Temporary Evacuation Sites) in Minami Ward

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=64

Designated Emergency Evacuation Sites (Temporary Evacuation Sites) in Kita Ward

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=65

●Wide Area Evacuation Sites

These are the sites to evacuate to if you are in a dangerous situation due to a fire caused by an earthquake or something similar.

Around Kumamoto Castle	
Name of the Evacuation Site	Address
Joto Shogakko (Joto Elementary School)	5-1 Chibajo-machi, Chuo-ku
Toen Chugakko (Toen Junior High School)	5-2 Chibajo-machi, Chuo-ku
Ninomaru Koen (Ninomaru Park)	Ninomaru, Chuo-ku
Kurokami Area	
Name of the Evacuation Site	Address
Kumamoto Daigaku Kurokami Chiku (Kurokami Campus of Kumamoto University)	39-1 Kurokami 2-chome, Chuo-ku
Seiseiko Koko (Seiseiko High School)	22-1 Kurokami 2-chome, Chuo-ku
Kokaibashi Joryu-Ugan (Kami-Kawara) (Next to Kokai Bridge)	Kurokami 2-chome, Chuo-ku
Oe Area	
Name of the Evacuation Site	Address
Kaishin Koko (Kaishin High School)	1-33 Oe 6-chome, Chuo-ku
Kumamoto Gakuen Daigaku (Kumamoto Gakuen University)	5-1 Oe 2-chome, Chuo-ku
Kumamoto Koko (Kumamoto High School)	8 Shin-Oe 1-chome, Chuo-ku
Shirakawa Chugakko (Shirakawa Junior High School)	1-12 Shin-Oe 3-chome, Chuo-ku
Suizenji Area	
Name of the Evacuation Site	Address
Kumamoto Kogyo Koko (Kumamoto Kogyo High School)	5-1 Kami-Kyozuka-machi, Chuo-ku
Suizenji Undo Koen (Suizenji Athletic Park)	23 Suizenji 5-chome, Chuo-ku
Suizenji Ezuko Koen (Suizenji Ezuko Park)	The entire area of Suizenji Ezuko Park
Kengun Area	
Name of the Evacuation Site	Address
Daini Koko (Daini High School)	13-1 Higashi-machi 3-chome, Higashi-ku
Honjo, Mukae-machi and Motoyama Area	
Name of the Evacuation Site	Address
Yotsugibashi Karyu-Sayugan (Next to Yotsugi Bridge)	Honjo 3-chome & 5-chome, Chuo-ku
Chorokubashi Jokaryu-Sagan (Next to Choroku Bridge)	Mukae-machi 1-chome, Chuo-ku Honjo 5-chome, Chuo-ku
Shirakawabashi Jokaryu-Sagan (Next to Shirakawa Bridge)	Motoyama 2-chome & 3-chome, Chuo-ku

Download Page for the Map of Wide Area Evacuation Sites

https://www.city.kumamoto.jp/dynamic/info/pub/default.aspx?c_id=60

Fires and First Aid (Illnesses and Injuries)



119

Contact the fire department (119) at the following times. (This is free of charge.)

- When you discover a fire
- When you are sick or injured (when you are not able to get to the hospital by yourself)
- When you discover someone nearby who is sick or injured

Incidents and Accidents



110

Contact the police (110) at the following times. (This is free of charge.)

- When you have been robbed
- When you have had something stolen
- When you have had your bag snatched from you
- When you have seen someone suspicious
- When you have had a traffic accident
- When you have seen a traffic accident

1. Resident Registration, *Koseki* Family Register and *Inkan* Seal Registration

We will prepare a Certificate of Residence for you in the same way as we do for Japanese people if you are a mid- to long-term resident with a status of residence over three months or a permanent resident. If you have such a status of residence, you will need to register as a resident when you first start living in Japan, when you move and when you leave Japan. You can receive city services by registering as a resident.

In addition, there is a system called the *koseki* (family register) in Japan. This document records events that happen in your life (e.g., birth, marriage, divorce, or death) and your family relatives. This serves as public proof of these events. Foreigners do not have *koseki* family registers, but they must notify the municipal office when they experience these life events in Japan.

(1) Resident Registration [Citizens' Affairs Section at Your Local Ward Office]

Type of Procedure	Period	What You Will Need
Entry into Japan When you start living in Japan for the first time and qualify as a mid- to long-term resident	Within 14 days from the date you move to Kumamoto City	<ul style="list-style-type: none"> Residence card (or a passport if you were not issued a card at the airport) or special permanent resident certificate
Moving into Kumamoto City When you move into Kumamoto City from another municipality	Within 14 days from the date you move to Kumamoto City	<ul style="list-style-type: none"> Residence card or special permanent resident certificate Moving-out notification If you have <u>other official documents*</u> please bring them (e.g., My Number card, etc.)
Moving out of Kumamoto City When you move out of Kumamoto City to another municipality	Up to 14 days before the date you plan to move out of Kumamoto City	<ul style="list-style-type: none"> Residence card or special permanent resident certificate If you have <u>other official documents*</u> please bring them (e.g., My Number card, etc.)
Change of residence When you move to another residence in Kumamoto City	Within 14 days from the date you moved	<ul style="list-style-type: none"> Residence card or special permanent resident certificate If you have <u>other official documents*</u> please bring them (e.g., My Number card, etc.)
Leaving Japan When you leave Japan	Up to 14 days before the date you plan to leave Japan	<ul style="list-style-type: none"> Residence card or special permanent resident certificate If you have <u>other official documents*</u> please bring them (e.g., My Number card, etc.)

*Other official documents: The documents you will need vary depending on the situation (e.g., age of your family members and whether there are children in your household). Please ask for details.

*If someone will complete these procedures on your behalf, the representative must have power of attorney and a document verifying their identity (e.g., driver's license).

(2) Marriage, Divorce, Birth and Death [Citizens' Affairs Section at Your Local Ward Office]

Type	Period	What You Will Need
Birth When a child is born	Within 14 days from the date of birth	<ul style="list-style-type: none"> ● Notification of Birth ● Birth Certificate ● Maternal and Child Health Handbook *The child will need a residence permit to continue living in Japan. Please apply to the Immigration Bureau of Japan for the residence permit.
Marriage or divorce		The documents you need vary depending on your <u>nationality</u> . Please ask the Citizens' Affairs Section at your local ward office or general branch office.
Death When a member of your household dies	Within 7 days from the date when you become aware of the death	<ul style="list-style-type: none"> ● Death notification ● Death certificate *Please return the deceased's residence card or special permanent resident certificate to the Immigration Bureau of Japan.

*The above are the basic documents, but additional documents may be required.

(3) Inkan Seal Registration [Citizens' Affairs Section at Your Local Ward Office]

An *inkan* seal that has been registered at ward office is called a “*jitsuin* (registered seal).” You may need a *jitsuin* (registered seal) and an *Inkan* Seal Registration Certificate to enter into a contract in Japan. You can register an *inkan* seal if you are aged 15 years or older and have a Certificate of Residence in Kumamoto City. You will receive an *inkan* seal registration card when you complete the procedure.

Type of Procedure	What You Will Need
<i>Inkan</i> seal registration	<ul style="list-style-type: none"> ● The <i>inkan</i> seal you will register ● A document that verifies your identity (photo ID issued by a public agency such as a residence card, driver's license or passport) ● Registration fee: 300 yen

*It is not possible to register some *inkan* seals. In addition, the documents required vary when someone makes an application on your behalf. Please ask at the counter for details.

(4) *Koseki* Family Register, Certificate of Residence and *Inkan* Seal Registration Certificate Requests [Citizens' Affairs Section at Your Local Ward Office]

Document	What You Will Need
<i>Koseki</i> Family Register and Certificate of Residence requests	<ul style="list-style-type: none"> ● A document that verifies your identity (photo ID issued by a public agency such as a residence card, driver's license or passport)

<i>Inkan</i> Seal Registration Certificate requests	<ul style="list-style-type: none"> ● <i>Inkan</i> seal registration card ● A document that verifies your identity (photo ID issued by a public agency such as a residence card, driver's license or passport)
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*You will need different documents if someone makes a request on your behalf. Please ask at the counter for details.

*Receiving these certificates will cost you a small fee.

*The general branch offices and Yoshino Office can accept and perform the procedures listed in (1) through (4) during office business hours (8:30 a.m. to 5:15 p.m. Monday through Friday

*Excluding public holidays and the end-of-year / New Year period).

*Procedures in (4) can be completed at the Central Ward Office After-Hours Certification Counter.

(Hours: Monday - Friday 5:15 p.m. - 7:00 p.m. Saturday and Sunday/Holidays 9:00 a.m. - 7:00 p.m. *Closed during the year end and New Year holidays.

(5) Obtaining Certificates at Convenience Stores Using Your “My Number” Card [Family Registry and Resident Registration]

You can obtain the following official documents at convenience stores across Japan (e.g., Seven-Eleven, Lawson and FamilyMart, etc.)

Certificates You Can Print	Fee	
	Counter	Convenience Store
Copy of your Certificate of Residence	400 yen	200 yen
<i>Inkan</i> Seal Registration Certificate	400 yen	200 yen
Prefectural and Municipal Inhabitants Tax Certificate (Certificate of Income)	400 yen	200 yen
Certificate of Tax Payment (Municipal and Prefectural Inhabitant Tax, Fixed Asset Tax, City Planning Tax)	400 yen	200 yen
Fixed Asset Assessment Certification (Asset Certificate, Property Valuation Certificate)	400 yen	200 yen
(Individual) All Koseki Family Registry Details Certificate (certified copy and excerpt)	450 yen	200 yen

*What you will need: Your MyNumber card

*Available hours: 6:30 a.m. to 11 p.m. (Excl. Dec. 29 to Jan. 3, maintenance days)
Koseki family register certificates: 8:30 a.m. to 8 p.m. If you register, it can be received even if you are not a resident of Kumamoto City.



MyNumber Cards

Click on the URL or scan the QR code for details (Information is available in a total of 7 languages in addition to English, Chinese and Korean)

[マイナンバーカード総合サイト \(kojinbango-card.go.jp\)](http://kojinbango-card.go.jp)



2. City Taxes, National Health Insurance and National Pension

You can receive various public services in the area where you live in the same way as Japanese citizens even if you are a foreigner living in Japan. In the same way, you must pay taxes like Japanese citizens if you work in Japan and obtain a certain amount of income or assets.

In addition, there are health insurance systems that allow you to receive medical services at a reduced cost when you or a family member is sick or injured. The National Health Insurance system is one of these. You must enroll in National Health Insurance or another public health insurance and pay insurance fees as long as you are registered as a resident, even if you are a foreign national.

(1) City Taxes [Inhabitant's and Corporate Tax Section, Property Tax Section and Tax Collection Section]

●Types of City Taxes [Contact: Inhabitant's and Corporate Tax Section and Property Tax Section]

The tax on each resident's income is called the Residents' Tax. You will pay an amount of tax based on the income you made in the previous fiscal year as municipal tax to the city where you were living on January 1. The municipal office will send you a tax notice every June if you do not have your municipal tax automatically deducted from your company pay. The national government also places their own separate tax on your income.

You will have to pay additional taxes to the City if you own land or buildings (property tax and city planning tax) or if you own a light motor vehicle or motorbike (light vehicle tax).

●Paying City Taxes [Contact: Tax Collection Section]

You can pay the city taxes by using the following methods. There is a fixed deadline to pay all your taxes, and you will be charged a late fee if you do not pay by the deadline.

Payment Method	Explanation
Payment slip Pay with money using a Payment Slip	<ul style="list-style-type: none">• You can pay at the counter of any financial institution (e.g., banks and post offices).• You can also pay using <u>payment slips</u> with a barcode at convenience stores as long as it is within the payment deadline.
Direct debit	<ul style="list-style-type: none">• You can apply at the counter of financial institutions or over the Internet to pay by automatic account transfer.
Credit card	<ul style="list-style-type: none">• You can pay with a credit card from a smartphone or tablet. <u>*You will need a payment slip with a QR code.</u>
Smartphone Payment App	<ul style="list-style-type: none">• You can pay with the smartphone payment app from your smartphone or tablet. *You will need a payment slip with a QR code.

(2) National Health Insurance and Latter-stage Elderly Healthcare System [Citizens' Affairs Section at Your Local Ward Office and National Health & Pension Section]

●Membership [Contact: Citizens' Affairs Section at Your Local Ward Office]

The National Health Insurance is a system in which all members pay insurance fees to help each other so anyone can receive sufficient medical treatment with peace of mind if they fall ill or suffer an injury. Everyone must join the National Health Insurance, except those that are enrolled in social insurance through their place of work, their dependents and those that receive public assistance.

The Latter-stage Elderly Healthcare System is a system for elderly people to receive medical treatment with peace of mind. You will be withdrawn from the National Health Insurance or social insurance and placed in the Latter-stage Elderly Healthcare System automatically from the date of your 75th birthday. In addition, you can apply to enroll in this system when you are 65 or older if you have a certain level of disability.

●Payment [Contact: Citizens' Affairs Section at Your Local Ward Office]

We will issue you a Notice of Eligibility Information if you are a member of the National Health Insurance and have your MyNumber card registered as an insurance card. Those who do not have a MyNumber card or have their MyNumber card registered as an insurance card will be issued an Eligibility Certificate.

We will issue you an Eligibility Certificate if you are a member of the Latter-stage Elderly Health Care System. You will receive medical treatment at a reduced cost based on your age by presenting your MyNumber card or Eligibility Certificate when you visit a hospital. In addition, if you have a child, suffer a death in the family, or have to pay a large amount in medical expenses, you may be able to receive benefits if you notify Citizen's Affairs Section at the municipal office.

●Specified Physical Examinations [Contact: National Health & Pension Section]

You can receive physical examinations at low cost if you are member of the National Health Insurance and between the ages of 40 and 74. The aim of this is to detect lifestyle diseases at an early stage and to prevent the development of serious illnesses.

Moreover, you can receive medical examinations and dental examinations at lower cost if you have joined the Latter-stage Elderly Healthcare System. This is to prevent lifestyle diseases and frailty. You will also need a physical examination ticket to undergo any physical examinations.

●Insurance Premiums and Payment Method [Contact: National Health & Pension Section]

The amount you pay in insurance fees is determined by household and is based on the number of members in your household and each member's income for the previous fiscal year. The municipal office will send you a payment notice every June.

The insurance fees for the Latter-stage Elderly Healthcare System are determined and paid by enrolled individuals. We will send you a payment notice every July.

You can use this payment notice to pay at the counter of a bank or post office in cash or by direct debit. Furthermore, you can even pay National Health Insurance fees at convenience stores as long as it is within the payment deadline.

(3) National Pension

[Citizens' Affairs Section at Your Local Ward Office]

● National Pension System [Contact: Citizens' Affairs Section at Your Local Ward Office]

The National Pension is a public pension operated by the government. You are required to join the National Pension if you are registered as a resident at the age of 20 years old or over and under 60 years old. However, you do not need to join the National Pension if you belong to welfare annuity insurance at your place of work.

You can receive living funds when you are older, disabled or have suffered a death in the family if you meet certain conditions.

You can join the National Pension at the Resident Division in Ward Offices. However, you may need to make a request at a Pension Office (government agency) depending on your situation to receive benefits.

● National Pension Premiums [Contact: Citizens' Affairs Section at Your Local Ward Office]

The National Pension fee is about 17,000 yen a month. There is a system that exempts approved applicants from paying pension fees or postpones their payment if they have difficulty paying due to low income.



Special Student Payment System: For Students (Also Applies to International Students)

The Special Student Payment System is a system for students enrolled in the National Pension that allows them to pay the fees that are due over an approved period at a later date by applying to and receiving approval from the Japan Pension Service if their income is at or below a certain amount.

Documents you will need to apply for the Special Student Payment System	<ol style="list-style-type: none">(1) Basic Pension Number Notice, Pension book, something that shows your pension number(2) Student ID and certificate of student status etc. (a document that can prove you are a student)(3) Authorization letter (when someone applies on your behalf)
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3. Raising Children and Education

(1) Receiving your Maternal and Child Health Handbook and Health Counselling for Expectant and Nursing Mothers [Public Health and Child Welfare Section at Your Local Ward Office]

● Issuance of Maternity Health Record Books

If you become pregnant, please submit the Notification of Pregnancy given to you by the medical care institution to the Public Health & Child Welfare Section at your local Ward Office and receive your maternal and child health handbook.

The maternal and child health handbook records the results of the tests, physical examinations and *vaccinations necessary for the health of the mother and child. It contains notes on pregnancy, childbirth and childcare. The records of vaccinations will be important even after your child enters elementary school. Therefore, please keep it in a safe place.

*Vaccinations: injections to prevent illness

In addition, we provide health counselling for expectant and nursing mothers when we issue you the maternal and child health handbook. Please ask at the Public Health & Child Welfare Section at your local Ward Office for the detailed schedule and locations.

● Counselling for Expectant and Nursing Mothers and Counselling on Infant Physical Examinations and Childcare

You can receive information on healthcare (from pregnancy to childbirth and childcare) and nutrition, as well as a dental examination and a consultation in the counselling we provide to expectant and nursing mothers. In addition to these, we arrange infant physical examinations (when children turn one year and six months old and again when they turn three years old), childcare counselling and rehabilitation counselling. Please ask at the Public Health & Child Welfare Section in Ward Offices for the dates and locations.

(2) [Public Health and Child Welfare Section in at Your Local Ward Office] Himawari Card (Reduced Medical Expenses for Children Age 0 Through Third Year of High School & Child Allowance (Receive Benefits for Those with Children From Age 0 through Third Year of High School

● Himawari Card

With a Himawari Card, medical expenses for children from ages 0 through third year of high school are reduced. You will need to apply for a Himawari Card to receive this assistance.

What you will need to apply	● Child's health insurance card	
Details of How Much You Will Be Responsible for Paying		
Type of Care	Eligibility	Maximum Amount You Will Pay for a Month of Visits to a Facility*
Medical (outpatient)	Less than 3 years old	Free
	3 years old to sixth year of elementary school	700 yen
	Attending junior high school	1,200 yen

Dental (outpatient)	Less than 5 years old	Free
	5 years old to sixth year of junior high school	700 yen
	Attending junior high school	1,200 yen
Prescriptions	Less than 3 years old	Free
	3 years old to sixth year of elementary school	700 yen
	Attending junior high school	1,200 yen

***You will pay the above amounts to the respective medical institutions. You will be asked to pay each hospital where your child receives an examination.**

● Child Allowance

A child allowance is paid to families raising children from ages 0 to until the child finishes high school. You will need to apply within 15 days from the date of birth or the date you moved in.

What you will need to apply	<ul style="list-style-type: none"> • Health insurance card • Passbook in the name of the applicant • <i>Inkan</i> seal 	
<u>Details of How Much You Will Receive</u>		
Classification	Eligibility	Monthly Payment
Households below the income limit	0 to 3 years old	15,000 yen
	3 years old to before the end of high school	10,000 yen
	If three or more children	30,000 yen

● Childbirth Hospitalization Expense Assistance

We assist pregnant women who have financial concerns about being hospitalized for childbirth with part of the childbirth expenses. You are limited to giving birth at the following hospitals in this case (income restrictions apply).

Please apply at the Public Health & Child Welfare Section in any Ward Office.

Maternity Care Facility	Address	Telephone
Kumamoto Red Cross Hospital	2-1-1 Nagamineminami, Higashi-ku	096-384-2111
Jikei Hospital	6-1-27 Shimasaki, Nishi-ku	096-355-6131
Fukuda Hospital	2-2-6 Shinmachi, Chuo-ku	096-322-2995
Kumamoto City Hospital	4-1-60 Higashimachi, Higashi-ku	096-365-1711

(3) Admission to Nursery Schools, Kindergartens, Elementary Schools and Junior High Schools

●Admission to Nursery Schools [Contact: Public Health and Child Welfare Section at Your Local Ward Office]

We provide childcare for you if you have a child too young to enter elementary school and you cannot care for your child at home because of work or illness. There are about 268 public and private nursery schools in Kumamoto City.

Application	Please apply at the nursery school you wish to enter or the Public Health & Child Welfare Section at your local ward offices. Every November, we post information about admission to nursery schools beginning in April of the following year in the city newsletter.
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● Admission to Kindergartens [Contact: Nursery School and Kindergarten Affairs Section]

We provide education to children from 3 years old to before admission to elementary school. There are about 128 public and private kindergartens in Kumamoto City.

Application	Please apply to the kindergarten you wish to enter.
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●Admission to Elementary Schools and Junior High Schools [Contact: Guidance Section, School Affairs Support Section]

In Japan, you must send your children to school if they are between 6 and 15 years old. Children go to elementary school from 6 years old and junior high school from 12 to 15 years old.

It is also possible for the children of foreigners to attend elementary school and junior high school in Japan. The municipal elementary school and junior high school your child will attend is determined by your address. There are also special needs classes and special needs schools for children with disabilities.

When you register as a resident in Kumamoto City, the elementary school in your area will send you information about a physical examination at the time of school admission (around October) if you have a child who is of elementary school age. Please complete the procedures by the day before the school entrance ceremony if you wish for your child to attend a municipal elementary school.

If you move to Japan in the middle of the school year, please complete the procedures to enter school with the Guidance Section or School Affairs Support Section after registering as a resident. We will accept you at any time.

If you wish for your child to receive instruction in a Japanese language class to learn basic Japanese, please complete the procedures at the elementary school or junior high school after you enroll.

4. How to Dispose of Garbage and Use Water Services

(1) How to Dispose of Garbage [Waste Management Planning Section at Your Local Ward Office]

We collect garbage from households according to the type of trash. The collection and processing methods differ depending on the type of garbage. Pay attention to the following three garbage disposal principles so we can process and recycle each type of garbage appropriately and correctly. Garbage stations are used by everyone living nearby. Therefore, failure to observe the rules may lead to troubles in your neighborhood. Observe the garbage separation rules so that these stations can be used by everyone comfortably.

Three Principles of Garbage Disposal:

- Correct type of trash
- On the correct day
- At the correct location

● The Types of Garbage

Garbage is roughly divided into eight types, and the garbage bags you have to use depend on the type of trash. Check the list below for the rules about each type of trash and what you should take care of when disposing of it.

Let's Dispose of Trash Properly!

3 Principles of Disposing Trash
 1. The correct type of trash
 2. On the correct day
 3. In the correct location

Basic Rules
 ● Dispose of bundles (except branches and leaves) and landfill waste using designated trash bags.
 ● Anything that does not fit in a designated trash bag is large size waste and must be paid for.
 ● Dispose of trash by 8:30 AM on the designated collection day.
 ● Please refer to the trash and recycling calendar regarding trash collection on holidays and during New Year's.

Paid Please use designated trash bags (except for large size waste)!

Free Please use a clear trash bag up to 45L.

Burnable Twice a week Paid	<p>Food waste, Paper scraps, Plastics, Textiles, leather goods, Rubber, Wood, Mats, shoes, String agents, string-art, medicine, Paper waste, glass & mirrors.</p> <p>For long items that do not fit in the bag such as soap tumbler, tie them together in a bundle of 20 to 30 cm in length and 10 cm in diameter and wrap each bundle with a designated bag (including extra small bags).</p>	<p>● Please divide the paper up into each type of paper and tie each stack together with string.</p> <p>● Other types of paper should be tied into bundles or placed in paper bags.</p> <p>● Paper cups, thermal paper, photographs etc. should be disposed of as burnable waste.</p>
Paper Waste Wednesday Free	<p>Newspapers, flyers, Cardboard boxes, Paper boxes, cartons (over 500 ml), Other waste products, books, magazines, printing paper.</p>	<p>● Please divide the paper up into each type of paper and tie each stack together with string.</p> <p>● Other types of paper should be tied into bundles or placed in paper bags.</p> <p>● Paper cups, thermal paper, photographs etc. should be disposed of as burnable waste.</p>
Plastic Container & Wrapping Waste Once a week Free	<p>Only plastic containers and wrapping with this symbol should be disposed of in this manner.</p> <p>Cups, Plastic bags, Bottles, Trays and packs, Packaging, Styrofoam, Lids, labels.</p>	<p>● Dirty waste or plastic goods should be disposed of as burnable waste.</p> <p>● Do not dispose of this trash on windy days.</p>
Recyclable Waste Twice a month Free	<p>Pots, pans, Glass, cans, Clothes, Bicycles.</p>	<p>● Mark clearly if a bicycle is trash.</p> <p>● Please delete the registration on the bike before disposing of it.</p> <p>● Please throw away underwear, curtains, and blankets containing cotton with burnable garbage.</p>
PET Bottles Twice a month Free	<p>Gase, tea, other beverages, soy sauce, alcohol bottles with this symbol on them should be disposed of in this manner.</p> <p>Remove lid/label, Rinse out, Flatten and dispose.</p>	<p>The are household items (in total, the container size) in 1.5-liter bottles, 2-liter bottles, 3-liter cans or 4-liter cans, 4-liter and 5-liter bottles.</p> <p>Hazardous waste (special waste) Twice a month Free</p>
Landfill Waste Twice a month Paid	<p>Glass, China, earthenware, battery, Small electric appliances, Wire hangers, etc.</p>	<p>● Please wrap up sharp objects (broken objects, knives) and mark as dangerous (危険).</p> <p>● For metal rods, use other long items that do not fit in the bag, tie them together in bundles up to 1 m in length and 5 cm in diameter and wrap each bundle with a designated bag (up to 1 m).</p>
Large Waste Application required Paid	<p>● Please contact the following before disposing large waste!</p> <p style="background-color: red; color: white; padding: 2px; text-align: center;">Trash Zero TEL.0570-00-5374</p> <p>● Hours / Monday - Saturday 9:30 AM - 5:00 PM ● Up to 5 items may be disposed at once. ● The cost is either 500 yen or 800 yen based on the size of the item.</p>	<p>Large quantities of garbage (e.g. after moving or spring cleaning, tires, fire extinguishers, keratinic business garbage, TV, refrigerators, air conditioners, sewing machines, personal computers, etc.)</p> <p>● Please consult with an expert at the shop where you purchased the product.</p>
<p>Garbage Sorting App Kumamoto City just released the "Garbage Sorting App" (English/Chinese), equipped with a variety of functions such as informing you about the garbage collection status or introducing garbage disposal procedures. Just download the app to your smartphone or tablet by scanning the QR code!</p> <div style="display: flex; justify-content: space-around;"> </div>		

● For consultation regarding garbage ----- Gomi Zero Call TEL.0570-00-5374

● You can also get advice in foreign languages here ----- The Kumamoto Consultation and Support Plaza for Foreign Residents / TEL.096-359-4995

Click here to download the list (Garbage Separation Guide):
[外国語版ごみ分別ガイド / 熊本市の環境 TOP / 熊本市公式サイト](#)

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● Trash Days

Garbage collection days vary by region.

We have a Garbage Calendar App with information in simple Japanese, English and Chinese. You can check the garbage collection days and garbage separation methods for your area on your smartphone or tablet. Please use the app to check the garbage collection days and then put out your garbage by 8:30 a.m. on the day of collection.

Japanese and Simple Japanese App

You can use the Garbage Calendar App in simple Japanese by downloading the Japanese version of the app and then selecting the simple Japanese display setting from MENU → Settings.



iOS



Android

Download Page for the iOS Version of the App:

<https://itunes.apple.com/jp/app/%E7%86%8A%E6%9C%AC%E5%B8%82%E3%81%94%E3%81%BF%E5%88%86%E5%88%A5%E3%82%A2%E3%83%97%E3%83%AA/id1436841943?mt=8>

Download Page for the Android Version of the App:

<https://play.google.com/store/apps/details?id=jp.gomisuke.app.Gomisuke0132>

Download Page for the English and Chinese iOS Version of the App:

<https://perze.jp/app/0184/ios/>

Download Page for the English and Chinese Android Version of the App:

<https://perze.jp/app/0184/android/>

● Fixed Locations

Please dispose of garbage from your home at your local garbage collection location (garbage stations). We will not be able to collect garbage if you do not correctly put it out in your determined location.

Please make sure to check with the apartment or condominium management company about where your garbage station location is. Never take your garbage to a garbage station in another area.

Understand in Three Minutes! Watch Videos on the Garbage Disposal Rules and Recycling in Kumamoto City on YouTube

We have released videos on YouTube that explain in an easy-to-understand way the basic rules of garbage disposal and the recycling process in Kumamoto City. These videos are all about three minutes in length, so you can easily watch them at any time.

- Three Basic Principles of Garbage Disposal (Basic Garbage Disposal Rules in Kumamoto City)
- Separation of Burnable Garbage and Landfill Garbage
- Recycling of Resources

We also made this video with subtitles in English, Chinese, Vietnamese, Tagalog and Nepali. Please watch the video here (YouTube):

<https://www.youtube.com/playlist?list=PLIKxQPTnqA195IJM0sY3uqaxuJJIE5occ>

(2) When You Start and Stop Using Water and Sewer Services [Customer Service Center, Waterworks and Sewerage Bureau]

●When You Will Start Using Water and Sewer Services

Please apply by post using the Water and Sewer Services Usage Application Form affixed to your entrance. Please contact the Customer Service Center of the Waterworks and Sewerage Bureau (096-381-1118) if you don't have an application form or if you are still unable to use water.

There is also a section to pay the fee by direct debit on the Water and Sewer Services Usage Application Form. Please feel free to use this. If you do not wish to pay by direct debit, please pay using the payment notification you will receive in the mail at a financial institution or convenience store. Alternatively, you can pay with your smartphone.

●When Stopping the Use of Water and Sewer Services

You will need to settle your fee. Therefore, please tell us the date on which you will last use the water and sewer services, the address you will move to and the payment method at least five days in advance of the date on which you plan to stop using these services. Please note that we will charge you the basic fee even without using these services if you do not notify us that you will stop using them.

●You Can Also Apply over the Internet

Please use the following links.

Kumamoto City Water and Sewer Services Usage Guide (English) Download Page:

https://www.kumamoto-waterworks.jp/?waterworks_article=2811



English

Kumamoto City Water and Sewer Services Usage Guide (Chinese) Download Page:

https://www.kumamoto-waterworks.jp/?waterworks_article=2614



Chinese

Kumamoto City Water and Sewer Services Usage Guide (Korean) Download Page:

https://www.kumamoto-waterworks.jp/?waterworks_article=2615



Korean

5. When You Have Issues or Concerns

Kumamoto Consultation and Support Plaza for Foreign Residents [Kumamoto City International Center 2nd Floor]

●What Is the Kumamoto Consultation and Support Plaza for Foreign Residents?

The Kumamoto Consultation and Support Plaza for Foreign Residents was established to promote the realization of a multicultural society where everyone can live together comfortably by recognizing differences in languages, cultures and customs. Professional coordinators who can speak Japanese and English and counselors who can speak Chinese, Vietnamese, Tagalog and other languages provide life support in many languages.

Please feel free to talk to us about your questions and troubles if you are a foreign resident.

●Consultation Methods

(1) In-Person Consultation at the Plaza

Please come to the Kumamoto Consultation and Support Plaza for Foreign Residents. We will consult with you at the counter or in a consultation room. We have foreign language-speaking counselors available. You can also consult with us via a foreign language interpreter over video chat.

(2) Consultation over the Telephone

You can consult with us via a foreign language interpreter.

(3) Consultation by E-mail or Fax

You can consult with us in simple Japanese, English, Chinese, Vietnamese, Korean, Tagalog or Spanish.

Languages Available (As of April 1, 2020)

Easy Japanese, English, Chinese (Simplified, Traditional), Korean, German, Vietnamese, Nepali, Indonesian, Tagalog, Thai, Portuguese, Spanish, Burmese, Khmer, French, Italian, Russian, Malay, Mongolian, Sinhalese, Bengali, Hindi, and Ukrainian.

●What You Can Consult with Us About

- ◆ Procedures for documents at the counters of municipal and ward offices etc.
- ◆ Local rules (e.g., garbage disposal and community announcements)
- ◆ Residential matters (e.g., apartments and moving)
- ◆ Legal and institutional matters (e.g., international marriage, divorce and status of residence)
- ◆ Health and welfare matters (e.g., hospitals and health insurance)
- ◆ Children's matters (e.g., schools, education and bullying)
- ◆ Japanese language matters (e.g., Japanese language classroom information)
- ◆ Work matters

Please also feel free to consult with us if you have other concerns about mental issues, language and differences in culture/customs. We will protect your personal information (privacy). Consultations are free.

●Contact Information

Kumamoto Consultation and Support Plaza for Foreign Residents

Address: 2F Kumamoto City International Exchange Center, 4-18 Hanabata-cho,
Chuo-ku, Kumamoto-shi, Kumamoto, 860-0806

TEL: 096-359-4995

Fax: 096-359-5112

E-mail: soudan@kumamoto-if.or.jp

URL: <http://www.kumamoto-if.or.jp/plaza/>



6 City Government Building Information

Chuo Ward

【Business Hours】 8:30 AM to 5:15 PM, Every Monday to Friday

※Excluding public holidays and the New Year's holidays

○City Hall Main Building & Chuo Ward Office

【Address】 1-1 Tetorihoncho, Chuo-ku

【Phone】 City Hall Main Building 096-328-2111 (Reception)

Chuo Ward Office 096-328-2555 (Reception)

14F	●Administrative Support Section
13F	●Institution Supervision & Audit Section ●Land Acquisition and Coordination Section ●River Control Section ●Public Works Administrative Section ●Roadways Construction and Improvement Section ●Roadway Planning Section ●Roadway Conservation Section ●Bridge Management Office
12F	●Farmer Support Section [Wildlife Countermeasures Office] ●Agricultural Policy Section [Agricultural and Fishery Products Branding Strategy Office] ●Farmland Improvement Section ●Gender Equality Section ●Human Rights Policy Section ●Family Registry and Resident Registration Section ●Lifelong Learning Section ●Community Policy Section
11F	●Urban Design Section ●Urban Maintenance Section [Community Hub Promotion Office] ●City Safety Section ●Community Transit Support Section ●Public Transit Promotion Section [City Tram Extension Office] ●Transportation Planning Section ●Construction Supervision Section [Construction Inspection Office] ●Urban Development Supervision Section ●Urban Policy Section
10F	●Nursery School and Kindergarten Affairs Section ●Health and Wellness Promotion Section ●Senior Citizens' Welfare Section ●Public Assistance and Social Aid Administration Section ●Long-Term Care Insurance Affairs Section [Long-Term Care Supervising Office] ●Long-Term Care Management Section ●Health and Welfare Policy Section
9F	●Housing Policy Section ●Kumamoto City Public Housing Management Center ●Municipal Equipment Management Section ●Municipal Building Repair Section ●Municipal Building Maintenance Section ●Vacant Housing Countermeasures Section
8F	●Tourism Policy Section ●Event Promotion Section ●Cultural Policy Section ●Cultural Properties Section ●Sports Promotion Section ●MICE Attraction Strategy Section ●Commerce Development and Small Business Support Section ●Industry and Investment Attraction Section ●Startup and New Industry Support Section ●Employment Countermeasures Section ●Economic Policy Section
7F	●Decarbonization Strategy Section ●Sewage Management Section ●Business and Industrial Waste Countermeasures Section ●Waste Management Planning Section ●Water Conservation Section ●Environmental Facilities Section ●Green Policy Section ●Parks and Greenery Section ●Flower and Greenery Coordination Section ●Environmental Policy Section
6F	●Employee Welfare Section ●Personnel Section ●Personnel Training Center ●Legislative Affairs Section ●Contract Policy Section ●Construction Contracting Section ●Municipal Properties Management Section ●Reformation Project Management Section ●Engineering Management Section [Contract Inspection Office] ●General Affairs Section [Compliance Review Office]
5F	●Mayor's Office
4F	●Policy Planning Section ●International Affairs Section ●Government Building Construction Section ●Government Building Local Community Development Section ●Public Relations Section ●Credit Management Section ●Finance Policy Section
3F	●Tax System and Affairs Section ●Information Policy and System Management Section ●Digital Strategy Section ●Systems Promotion Section ●Data Strategy Section ●Crisis Management Section ●Disaster Preparedness Section ●Disaster Countermeasure Section ●Public Consultation Section ◎Public Health and Child Welfare Section
2F	●Property Tax Section ●Inhabitant's and Corporate Tax Section ●Accounting Office ●Tax Collection Section [Tax Arrears Countermeasures Office] ◎Public Assistance Section One ◎Public Assistance Section Two ◎Chuo Community Development Center ◎Chuo Ward Independent Lifestyle Support Center ◎Welfare Consultation and Support Center
1F	◎General Affairs and Planning Section ◎Welfare Section ◎Citizens' Affairs Section ◎My Number Special Counter ◎Passport Center (After-Hours Document Issuing Counter) ●National Health and Pension Section ●Water Bill Payment Counter
B1F	●Information Disclosure Counter

◎: Chuo Ward Office

○Sumitomo Life Kumamoto Building

【Address】 9-24 Hanabata-cho, Chuo-ku

9F	●Personnel Committee Secretariat ●Agricultural Committee Secretariat ●Election Administration Committee Secretariat
6F	●Secretariat to Audit Committee
5F	●Institute of Urban Policy Research
4F	●Kumamoto City Historical Document Archive

○City Hall Annex Parking Lot

【Address】 9-1 Hanabata-cho, Chuo-ku

8F	●Large Conference Room
7F	●Clock Information Office ●Kumamoto Castle Marathon Executive Committee Secretariat
6F	●After School Childcare Section ●Regional Education Promotion Section ●Youth Center
5F	●Livelihood Safety Section ●Consumer Information Center
4F- 1F	Parking Lot

○SPring (Kumamoto Hanabata-cho)

【Address】 9-6 Hanabata-cho, Chuo-ku

8F	●Faculty Personnel Section ●Human Rights Education Section
7F	●School Facility Section
6F	●Education Policy Section ●Education Reform Promotion Section
5F	●Guidance Section
4F	●Health Education Section ●General Support Section (Special Education Support Office)
3F	●Kumamoto Castle Office ●General Management Section ●Recovery and Repair Section ●Kumamoto Castle Research Center
2F	●Children Support Section ●Children Welfare Policy Section ●Children's Rights Support Center Opening Preparation Office ●Ombudsman Secretariat

○Welpal Kumamoto (General Welfare Center)

【Address】 1-1 Oe 5-chome, Chuo-ku

4F	<Kumamoto City Public Health Care Center> ●Medical Care Policy Section ●Food Safety and Hygiene Section ●Public Hygiene Section ●Infectious Disease Control and Prevention Section
3F	●Welfare Section for People with Disabilities ●Mental Health Consultation and Support Center ●“Link” Social Withdrawal Support Center ●Disability Services Section
2F	●Developmental Disability Support Center ●Child & Household Welfare Section ●Children with Developmental Disorders Support Center ●Children and Youth Consultation Center ●Confidential Pregnancy Consultation Center
1F	●“Ai-Port” Volunteer & NPO Activity Support Center ●COVID-19 Countermeasures Section

○Oe Exchange Office (Community Center)

【Address】 1-85 Oe 6-chome, Chuo-ku

○Children's Center (Aipal Kumamoto)

【Address】 1-50 Oe 5-chome, Chuo-ku

3F	●Child Consultation Center
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2F	●Education Consultation Office
1F	●Welfare Consultation Center for People with Disabilities

Higashi Ward

【Business Hours】 8:30 AM to 5:15 PM, Every Monday to Friday

※Excluding public holidays and the New Year's holidays

○Higashi Ward Office

【Address】 16-30 Higashi-honmachi, Higashi-ku 【Phone】 096-367-9111 (Reception)

3F	●Public Health and Child Welfare Section
2F	●General Affairs and Planning Section ●Public Assistance Section ●Tax Section, Higashi Ward Office ●Independent Lifestyle Support Center
1F	●Citizens' Affairs Section ●Welfare Section

※The MyNumber Office is on the east side of the parking lot.

○Higashi Ward Office Takuma General Branch Office

【Address】 11-15 Nagamine-Higashi 7-chome, Higashi-ku 【Phone】 096-380-3111 (Reception)

Nishi Ward

【Business Hours】 8:30 AM to 5:15 PM, Every Monday to Friday

※Excluding public holidays and the New Year's holidays

○Nishi Ward Office

【Address】 7-1 Oshima 2-chome, Nishi-ku 【Phone】 096-329-1111 (Reception)

3F	●Public Health and Child Welfare Section
2F	●General Affairs and Planning Section ●Public Assistance Section ●Seibu Community Development Center
1F	●Welfare Section ●Tax Section, Nishi Ward Office ●Agriculture Promotion Section ●Infrastructure Development Section ●Agricultural Committee Secretariat Seibu and Nambu Branch Office ●Citizens' Affairs Section ●Seibu Community Center ●MyNumber Office

○Nishi Ward Office Kawachi General Branch Office

【Address】 2069-5 Funatsu, Kawachi-machi, Nishi-ku 【Phone】 096-276-1111 (Reception)

○Nishi Ward Kawachi Community Development Center Yoshino Office

【Address】 1410 Noide, Kawachi-machi, Nishi-ku 【Phone】 096-277-2001 (Reception)

Minami Ward

【Business Hours】 8:30 AM to 5:15 PM, Every Monday to Friday

※Excluding public holidays and the New Year's holidays

○Minami Ward Office

【Address】 405-3 Kiyofuji, Tomiai-machi, Minami-ku 【Phone】 096-357-4111 (Reception)

3F	●Public Health and Child Welfare Section ●Public Assistance Section
2F	●General Affairs and Planning Section ●Minami Ward Public Works Center (General Affairs Section, Road Construction and Maintenance Section)
1F	●Citizens' Affairs Section ●Welfare Section ●Tax Section, Minami Ward Office ●Minami Ward Public Works Center (River and Park Maintenance Section) ●MyNumber Office

○Minami Ward Office Jonan General Branch Office

**【Address】 1050 Miyaji, Jonan-machi, Minami-ku
(Inside the Jonan Community Development Center)**

【Phone】 0964-28-3111 (Reception)

○Minami Ward Office Tenmei General Branch Office

【Address】 2035 Okukoga-machi, Minami-ku 【Phone】 096-223-1111 (Reception)

○Minami Ward Office Koda General Branch Office

【Address】 4-1 Koda 2-chome, Minami-ku 【Phone】 096-378-0172 (Reception)

Kita Ward

【Business Hours】 8:30 AM to 5:15 PM, Every Monday to Friday
※Excluding public holidays and the New Year's holidays

○Kita Ward Office

【Address】 238-1 Iwano, Ueki-machi, Kita-ku 【Phone】 096-272-1111 (Reception)

3F	●Agriculture Promotion Section ●Infrastructure Development Section ●Ueki Public Works Branch Office ●Ueki Central Land Allocation Office ●Agricultural Committee Secretariat Kita Ward Branch Office ●Cultural Properties Section Ueki Branch Office
2F	●General Affairs and Planning Section ●Public Assistance Section
1F	●Citizens' Affairs Section ●Welfare Section ●Public Health and Child Welfare Section ●Tax Section, Kita Ward Office ●MyNumber Office

○Kita Ward Office Shimizu General Branch Office

【Address】 14-7 Shimizu Kamei-machi, Kita-ku
(Inside the Shimizu Community Development Center)

【Phone】 096-343-9161 (Reception)

○Kita Ward Office Tatsuda General Branch Office

【Address】 1-10 Tatsuda Yuge 1-chome, Kita-ku
(Inside the Tatsuda Community Development Center)

【Phone】 096-338-2231 (Reception)